ENABLING A SAFER RESPONSE FOR OFFICERS IN THE FIELD

SMART PUBLIC SAFETY SOLUTIONS TO FIT YOUR NEEDS

MOTOROLA SOLUTIONS

CREATING A SEAMLESS FLOW OF INFORMATION FROM THE DISPATCHER TO OFFICERS TO RECORDS SPECIALISTS

Police Officers never have a "normal" day. Every situation is different; every call has the potential to pose unknown threats and dangers. Even apparently normal situations may not be as harmless as they appear. Is the disorderly person intoxicated, on drugs or mentally impaired? Is the suspect armed? Who is really in that car? Where are the entrances? Where are the exits?

The stress Officers are under is unrelenting, and this continual state of heightened alertness leads them to rely on their training and intuition. Non-essential thoughts and processes must be minimized as they react to events unfolding in real-time.

THE CRITICAL NEED FOR SITUATIONAL AWARENESS

Oftentimes the answers to questions Officers have in the field are available – somewhere. The challenge is how to relay the most critical information simply, intuitively and exactly when it's needed. How do you alert them to the fact that the apparent threat they are approaching isn't out to cause harm, he instead has a history of mental illness? Likewise, how do you warn an Officer that the house they have been called to, was the site of a domestic violence incident earlier in the year? Better information is the answer, but it needs to be delivered in the right way.

NEXT GENERATION TECHNOLOGY OVERLOAD

In recent years, there has been an overwhelming flood of technology meant to make law enforcement easier, safer and even more accountable. However, many Officers are suffering from technology overload. Although advancements are well intended, the many disparate devices and systems are only providing minimally additive value to your Officers' ability to perform – instead of providing the expected impact to make their jobs easier and safer.

New technologies must only require minimal attention, operation needs to be seamless and interfaces must provide a consistent, intuitive user experience that will help to minimize stress while doing more to increase Officer awareness. Moreover, with a greater focus on Officer accountability, technologies must start to provide greater transparency to the public. These considerations help to ensure that Officers can be the most efficient and effective – leading to improved outcomes for citizens and the community.

GAME ON

It's State vs. the U and the 60,000-seat stadium is sure to be packed. All of the emergency services in the area – police, fire and EMS – are ready for what promises to be a busy afternoon.

MISSING CHILD, FEMALE, AGE 8, DARK HAIR

Multiple foot patrols are working around the stadium and the tailgating area to ensure fans are having a great time but keeping everything under control. Then the call comes in. A kid has gone missing. It's a BOLO (be on the lookout for), but with a difficult twist.

The good news is that patrols all received a photo of the girl using the PremierOne™ Handheld application on their LEX L10 mission-critical smartphone. The photo was only hours old, and the alert also included the exact location of where the girl was last seen.

The bad news is that also included in the incident report are details from a series of recent abductions by an unknown suspect. The possibility of an abduction turned a simple search into a possible confrontation with a unidentified serial kidnapper.

Command Staff in the field digitally whiteboarded a plan for sweeping the area and marked off zones as Officers completed their searches. With Officers directly able to access the mapped out plans on their mobile devices through CommandCentral Inform, the operation to find the girl was underway.

Within minutes an Officer in the field informed everyone by radio that he had found a lost child matching the photo. Officers returned to keeping an eye on the 60,000 other fans that were beginning to get a little more excited as game time approached.

MULTI-VEHICLE COLLISION, HAZMAT RISK

Less than a mile from the stadium a compact car and a tanker truck collide. The truck is overturned, its tank is leaking, and there are reports of multiple injuries that appear serious.

Officers were dispatched and while in their vehicle en route to the scene, they accessed real-time information 9-1-1 center Dispatchers entered into the computer aided dispatch system through the PremierOne Mobile application. A flexible screen configuration provided quick, one-step navigation to view all available incident details. Using CommandCentral Inform, Officers viewed real-time traffic patterns and available detour options to establish a plan to get fire and EMS into the site quickly and reroute traffic away from the potentially serious spill using roadblocks and detour signs.

All Officers easily accessed and viewed in real-time the most relevant information directly on their mobile devices to know exactly where to be and what to do. Debris was safely cleaned up, lanes reopened and traffic returned to normal allowing everyone to get to the game on time.

VIOLENT PROTESTORS OUTSIDE THE STADIUM

An extremist group known for occasionally inciting violence had made plans to demonstrate outside the stadium. Before the game, a dedicated task force in charge of containing the situation received photos and rap sheets of known group leaders from the agency's records management systems using the PremierOne™ Handheld application.

Officers secured a presence near the protesters. Although they wanted to be close enough to ensure nothing got out of hand, they didn't want to be so close as to be confrontational. The goal was not to make arrests, it was to assure a peaceful protest. They constantly viewed other Officer positions, statuses and activity, and even pulled up camera feeds directly from CommandCentral Inform to ensure the public remained safe and fans weren't significantly impacted.

Officers were also equipped with the Si500 Video Speaker Microphone to capture audio and video as the protest progressed. Upon a threat alert being acknowledged by the Intelligence Operator monitoring the situation, Officers were able to adjust their presence and deter any ideas protesters may have had to engage in physical altercations. If violence had broken out, police would have evidence supporting their explanation of events. Fortunately, nothing was needed. Protesters were loud, but peaceful.

A GREAT DAY AT THE GAME, MADE SAFE BY THE POLICE OFFICERS IN THE FIELD

Responses to incidents on game day were timely, appropriate and seamless. Multiple agencies – police, fire, EMS, public works and federal agencies – were able to work with citizens and each other, using smarter technologies, to keep fans focused on the game, not safety using:

PREMIERONE™ HANDHELD AND PREMIERONE™ MOBILE

PremierOne Handheld and PremierOne Mobile keep officers connected with mission-critical data on their Android-powered smartphone or tablet and mobile computers to improve situational awareness and response time.

With PremierOne Handheld, they can easily receive timely information from dispatch as well as search databases for details about people, property and vehicles without dispatch assistance. PremierOne Mobile, accessed from a mobile, windows computer, provides the full breadth of CAD and PremierOne Records capabilities from their patrol car.

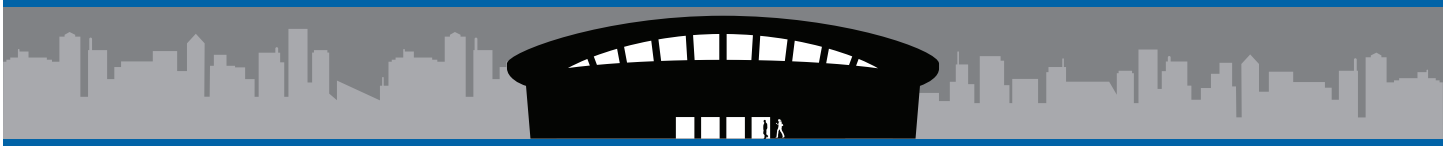
Si SERIES VIDEO SPEAKER MICROPHONE

Our Digital Evidence Management Solution integrates it all. Combine the revolutionary Si Series Video Speaker Microphone and the CommandCentral Vault Digital Evidence Management Software so you can experience a complete body-worn camera solution from the field to the back office. Through a unified, simplified, smart approach, we are transforming the way your agency captures, stores, manages and shares multimedia content so you can provide greater transparency to the public and ease new technology adoption.

COMMANDCENTRAL INFORM

Make faster, intelligence-led decisions in the field with layered, geospatial data in the palm of your hand from CommandCentral Inform. Intuitively visualize your environment from anywhere on an internet-enabled smartphone, tablet or computer so you can access critical resource and event details in real-time to immediately inform your response. All event data and associated information is “view-only” and filterable based on role providing an effective common operating picture to collaborate. You can also add enhanced features to not only visualize data, but act on it, with integrated tools like digital whiteboarding.

FROM A DISTANCE, A CALM DAY AT THE STADIUM



BUT THINGS ARE HEATING UP BEHIND THE SCENES

MISSING CHILD

HAZMAT RISK

VIOLENT PROTESTORS

CHALLENGES FACING THE POLICE OFFICER

LACK OF DESCRIPTION

ACCESS TO ONLY VOICE COMMUNICATION UPDATES

JUSTIFYING ACTIONS

SOLUTIONS TO MEET YOUR NEEDS

FIELD ACCESS TO INCIDENT DETAILS

GEOSPATIAL LAYERS OF SITUATIONAL INFORMATION

DIGITAL EVIDENCE RECORDINGS

THE POLICE OFFICER IS READY TO ACT

WITH THEIR INTEGRATED VIEW AND ABILITY TO SEE TEXTS, PHOTOS AND VIDEO THE POLICE OFFICER PROVIDES A FAST, EFFECTIVE RESPONSE

SOLUTIONS TO ACCOMPLISH THE GOAL

- **PREMIERONE™ HANDHELD AND PREMIERONE™ MOBILE**
- **Si SERIES VIDEO SPEAKER MICROPHONE**
- **COMMANDCENTRAL INFORM**

To find out more visit the role base tool at **motorolasolutions.com/roles**.

For further information about Smart Public Safety Solutions, visit **motorolasolutions.com/spss**.

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